

**PERFORMANCE MEASURES
YEAR 2008 REPORT**



LOCAL GOVERNMENT

<u>1.1 OPERATING COSTS FOR LOCAL GOVERNMENT</u>
2008
2.9%
Efficiency Measure Operating costs for governance and corporate management as a % of total municipal operating costs

FIRE SERVICES

<u>2.1 OPERATING COSTS FOR FIRE SERVICES</u>
2008
\$0.42
Efficiency Measure Operating cost for fire services per \$1000/assessment

POLICE SERVICES

<u>3.1 OPERATING COSTS FOR POLICE SERVICES</u>	<u>3.2 - VIOLENT CRIME RATE</u>
2008	<u>2008</u>
<u>\$147.26</u>	<u>4.040</u>
<u>Efficiency Measure</u> <u>Operating costs for police services per household</u>	<u>Effectiveness Measure</u> <u>Violent Crime Rate per 1,000 persons</u>
<u>3.3 PROPERTY CRIME RATE</u>	<u>3.4 TOTAL CRIME RATE</u>
2008	<u>2008</u>
<u>25.051</u>	<u>2.828</u>
<u>Effectiveness Measure</u> <u>Property Crime Rate per 1,000 persons</u>	<u>Effectiveness Measure</u> <u>Total crime rate per 1,000 persons</u>
<u>3.5 TOTAL CRIME RATE</u>	<u>3.6 YOUTHS CHARGED</u>
2008	<u>2008</u>
<u>31.919</u>	<u>0.000</u>
<u>Effectiveness Measure</u> <u>Total crime rate per 1,000 persons - Note that the definition used refers to Criminal Code offences, excluding traffic</u>	<u>Effectiveness Measure</u> <u>Number of youths charged per 1,000 youths</u>

ROAD SERVICES

<u>4.1 OPERATING COSTS FOR PAVED ROADS</u>	<u>4.2 OPERATING COSTS FOR UNPAVED ROADS</u>
2008	<u>2008</u>
<u>\$57.86</u>	<u>\$1,050.44</u>
<u>Efficiency Measure</u> <u>Operating costs for paved (hard top) roads per lane kilometre</u>	<u>Efficiency Measure</u> <u>Operating costs for unpaved (loose top) roads per lane kilometre</u>
<u>4.3 OPERATING COSTS FOR WINTER MAINTENANCE OF ROADS</u>	<u>4.4 CONDITION OF PAVED ROADS</u>
2008	<u>2008</u>
<u>\$375.55</u>	<u>N/A</u>
<u>Efficiency Measure</u> <u>Operating costs for winter maintenance of roadways per lane kilometer maintained in winter</u>	<u>Effectiveness Measure</u> <u>Percentage of paved lane kilometre where the condition is rated as good to very good.</u>
<u>4.5 WINTER EVENT RESPONSES</u>	
2008	
N/A	
<u>Effectiveness Measure</u> Percentage of winter events where the response met or exceeded locally determined road maintenance standards	

CONVENTIONAL TRANSIT

<u>5.1 OPERATING COSTS</u>	<u>5.2 PUBLIC TRANSIT USE</u>
2008	<u>2008</u>
<u>N/A</u>	<u>N/A</u>

<u>Efficiency Measure</u> <u>Operating cost for conventional transit per regular service passenger trip</u>	<u>Effectiveness Measure</u> <u>Number of conventional transit passenger trips per person in the service area in a year.</u>
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WASTEWATER

<u>6.1 OPERATING COSTS FOR WASTEWATER COLLECTION</u>	<u>6.2 OPERATING COSTS FOR WASTEWATER COLLECTION AND TREATMENT</u>
<u>2008</u>	<u>2008</u>
<u>N/A</u>	<u>N/A</u>
<u>Efficiency Measure</u> <u>Operating costs for the collection of wastewater per kilometre of wastewater main</u>	<u>Efficiency Measure</u> <u>Operating costs for the treatment and disposal of wastewater per megalitre</u>
<u>6.3 OPERATING COSTS FOR WASTEWATER COLLECTION, TREATMENT & DISPOSAL (INTEGRATED SYSTEM)</u>	<u>6.4 WASTEWATER MAIN BACKUPS & TREATMENT BYPASS</u>
<u>2008</u>	<u>2008</u>
<u>N/A</u>	<u>N/A</u>
<u>Efficiency Measure</u> <u>Operating costs for the collection, treatment and disposal of wastewater per megalitre</u>	<u>Effectiveness Measure</u> <u>Number of wastewater main backups per 100 kilometres of wastewater main in a year</u> <u>Percentage of wastewater estimated to have by-passed treatment</u>

STORM WATER

<u>7.1 OPERATING COSTS FOR URBAN STORM WATER MANAGEMENT</u>	<u>7.2 OPERATING COSTS FOR RURAL STORM WATER MANAGEMENT</u>
2008	<u>2008</u>
<u>N/A</u>	<u>N/A</u>
<u>Efficiency Measure</u> <u>Operating costs for urban storm water management (collection, treatment, and disposal) per kilometre of drainage system</u>	<u>Efficiency Measure</u> <u>Operating costs for rural storm water management (collection, treatment, and disposal) per kilometre of drainage system</u>

DRINKING WATER SERVICES

<u>8.1 OPERATING COSTS FOR DRINKING WATER TREATMENT</u>	<u>8.2 OPERATING COSTS FOR DRINKING WATER DISTRIBUTION</u>
2008	<u>2008</u>
<u>N/A</u>	<u>N/A</u>
<u>Efficiency Measure</u> <u>Operating costs for the treatment of drinking water per megalitre</u>	<u>Efficiency Measure</u> <u>Operating costs for the distribution of drinking water per kilometre of water distribution pipe</u>
<u>8.3 OPERATING COSTS FOR TREATMENT AND DISTRIBUTION</u>	<u>8.4 BOIL WATER ADVISORIES</u>
2008	<u>2008</u>
<u>N/A</u>	<u>N/A</u>
<u>Efficiency Measure</u> <u>Operating costs for the treatment and distribution of drinking water per megalitre (Integrated System)</u>	<u>Effectiveness Measure</u> <u>Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect</u>
<u>8.5 DRINKING WATER MAIN BREAKS</u>	
2008	
N/A	
<u>Effectiveness Measure</u> Number of water main breaks per 100 kilometres of water distribution pipe in a year	

SOLID WASTE

<u>9.1 OPERATING COSTS FOR GARBAGE COLLECTION</u>	<u>9.2 OPERATING COSTS FOR GARBAGE DISPOSAL</u>
2008	<u>2008</u>
<u>N/A</u>	<u>\$124.30</u>
<u>Efficiency Measure</u> <u>Operating costs for garbage collection per tonne or per household</u>	<u>Efficiency Measure</u> <u>Operating costs for garbage disposal per household</u>
<u>9.3 OPERATING COSTS FOR SOLID WASTE DIVERSION</u>	<u>9.4 OPERATING COSTS FOR SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM)</u>
2008	<u>2008</u>
<u>\$39.92</u>	<u>N/A</u>
<u>Efficiency Measure</u> <u>Operating costs for solid waste diversion per household</u>	<u>Efficiency Measure</u> <u>Average operating costs for solid waste management (collection, disposal and diversion) per tonne (or per household)</u>
<u>9.5 COMPLAINTS FOR SOLID WASTE AND RECYCLING COLLECTION</u>	<u>9.6 NUMBER OF SOLID WASTE MANAGEMENT SITES</u>
2008	<u>2008</u>
<u>0.0000</u>	<u>1</u>
<u>Effectiveness Measure</u> <u>Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households</u>	<u>Effectiveness Measure</u> <u>Total number of Solid Waste Management facilities owned by Municipality with a MOE Certificate of Approval</u>

SOLID WASTE - CONTINUED

<u>9.7 FACILITY COMPLIANCE</u>	
Facility Name	Days 2008
Township of Melancthon	0
Effectiveness Measure Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned Solid Waste Management Facility	
<u>9.8 DIVERSION OF SOLID WASTE</u>	<u>9.9 DIVERSION OF SOLID WASTE (RESIDENTIAL AND OTHER)</u>
2008	<u>2008</u>
<u>N/A</u>	<u>N/A</u>
<u>Effectiveness Measure</u> <u>Percentage of residential solid waste diverted for recycling</u>	<u>Effectiveness Measure</u> <u>Percentage of residential solid waste diverted for recycling (based on combined residential and ICI tonnage)</u>

LAND USE PLANNING

<u>10.1 GROWTH AND SETTLEMENT PATTERN</u>	<u>10.2 PRESERVATION OF AGRICULTURAL LAND IN REPORTING YEAR</u>
<u>2008</u>	<u>2008</u>
<u>0.00%</u>	<u>N/A</u>
<u>Effectiveness Measure</u> Percentage of new lots, blocks and/or units with final approval which are located within settlement areas	<u>Effectiveness Measure</u> Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year

<u>10.3 PRESERVATION OF AGRICULTURAL LAND (RELATIVE TO 2000)</u>	<u>10.4 CHANGE IN HECTARES AGRICULTURAL LAND (DURING REPORTING YEAR)</u>
<u>2008</u>	<u>2008</u>
<u>N/A</u>	<u>0</u>
<u>Effectiveness Measure</u> Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year 2000	<u>Effectiveness Measure</u> Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during 2003.
<u>10.5 CHANGE IN AGRICULTURE LAND (SINCE 2000)</u>	
<u>2008</u>	
<u>0</u>	
<u>Effectiveness Measure</u> Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000	

PARKS AND RECREATION

<u>Operating Costs for Parks Per Person</u>
2008
\$1.73
<u>Operating Costs for Recreation Programs Per Person</u>
2008
N/A

<u>Operating Costs for Recreational Facilities Per Person</u>
2008
\$32.10
<u>Operating Costs for Recreation Programs and Recreation Facilities Per Person</u>
2008
\$32.10
<u>Operating Costs for Parks, Recreation Programs and Recreation Facilities Per Person</u>
2008
\$33.83

<u>OPEN SPACE - Hectares of Open Space per 1,000 Persons</u>
2008
0.000
<u>Total KM of Trails per 1,000 Persons</u>
2008
0.000

LIBRARY SERVICES

<u>Operating Costs for Library Services Per Person</u>
2008
\$18.10

<u>Operating Costs for Library Services Per Use</u>
2008
n/a